



What is Knowledge for You?

Sangoma University offers a comprehensive selection of both Online and Classroom technical training courses for our partners and customers. Empowering telecom administrators, service integrators, and resellers with the necessary skills and experience to deploy and maintain Sangoma solutions. Follow several distinct training programs to achieve recognition of your knowledge with Sangoma Certifications.

Available Training Options

Jump-start your use of the Sangoma University Online and Classroom training offerings. Here you will find technical information and professional experiences, which will help advance your certification goals. Below are the different options to participate in Sangoma University:



Online Training

Sangoma Online Essentials Training is freely available to all. The online training is composed of several focused videos designed to provide efficient and effective introductions to Sangoma products in a video format that's easy to understand and follow.

The focus of the essentials training is to provide the most common installation and configuration steps for operation of the Sangoma product.

Online Courses

- » PBXact Essentials
- » Sales Training
- » Future - Vega Gateways Essentials and Session Border Controllers Essentials.



Classroom Training

Sangoma Getting Started Classroom Training is designed to maximize the hands-on experience and product knowledge of our trainees. The classroom training provides direct instruction from a Sangoma instructor who will provide knowledge to the class.

The focus is to provide the trainee everything needed from commissioning and installation to the most common feature configuration and operation.

Classroom Courses

- » PBXact Getting Started
- » FreePBX Getting Started
- » Vega Gateway Getting Started
- » Session Border Controller Getting Started

Training Benefits

Sangoma offers different methods to provide technical training on Sangoma products. The advantage is that you to choose the method appropriate for you, if you need just an introductory training, then the freely available Online Training is an excellent choice. If you need a comprehensive and hand-on experience, then Classroom Training is advantageous to increase knowledge and experience. Look to increase your skills and experience in a manner best suited for you.

Sangoma Certification Program

Sangoma University offers three levels of certification. Recognize your achievement by obtaining a Sangoma Certificate. These certifications count towards the necessary requirements to becoming a Sangoma Certified Partner.



Sangoma Certified Essentials (SCE)

SCE is the first level of certification and is focused on the Online Training. Successful completion of an exam on Sangoma products such as, PBXact, FreePBX, Vega Gateway and SBC will have an Essentials certificate.

- » Sales Training + online exam
- » PBXact Essentials + online exam
- » FreePBX Essentials + online exam
- » Vega Gateways Essentials + online exam (under development)
- » Session Border Controllers Essentials + online exam (under development)



Sangoma Certified Professional (SCP)

SCP is the mid level of certification and is focused on the reduced content Getting Started Classroom Training. Successful completion of an exam on Sangoma products such as, PBXact, FreePBX, Vega Gateway and SBC will have a Professional certificate.

- » FreePBX Getting Started Professional + online exam
- » PBXact Getting Started Professional + online exam
- » Vega Gateway Getting Started Professional + online exam



Sangoma Certified Administrator (SCA)

SCA is the highest level of certification and is focused on the fully comprehensive Getting Started Classroom Training. Successful completion of an exam on Sangoma products such as, PBXact, FreePBX, Vega Gateway and SBC will have an Administrator certificate.

- » FreePBX Getting Started Administrator + online exam
- » PBXact Getting Started Administrator + online exam
- » Session Border Controllers Getting Started Administrator + online exam

Certification Benefits

Have your knowledge recognized by peers and the Sangoma community by obtaining Sangoma Certifications. Obtaining a Sangoma Certificate will give you confidence that you have passed the test and reached your career goals. Sangoma Certifications will establish you as a continuous learner, learning is a value unto itself and will only enhance your career.



Discover More

For more information on Sangoma University and the courses offered, please visit <https://sangoma.com/training> or email training@sangoma.com. For a list of upcoming Sangoma University training events, please visit <https://training.sangoma.com>.



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